

## Maid2Clean Franchisor Qualifies for lean Six Sigma Masters Degree

Maid2Clean Franchisor Mike Hanrahan became the first person in the UK to obtain a Masters Degree in Six Sigma (the study of process excellence) at Solent University.

“Maid2Clean operates on a lean concept IE it has eliminated much of the non-value activities associated with traditional cleaning businesses such as staff costs, cleaning product costs, cleaning equipment costs and transportation costs. It’s nice to know that Maid2Clean sets the standards for others to follow”

Article that appeared in the National Health Executive Magazine shown below.

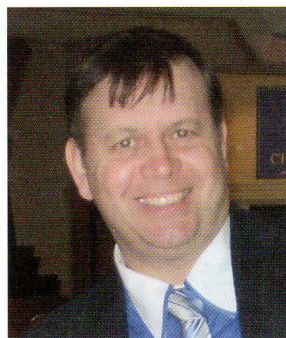
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### Mike's on course for success at Solent

Southampton Solent University's Six Sigma MSc course is successfully meeting the needs of busy professionals who, finding it difficult to take time off work to study, are increasing their skills through flexible weekend study.

Mike Hanrahan owns two cleaning businesses, runs a franchise of 85 cleaning operations and will graduate this November from the MSc Six Sigma course. “As well as a good qualification, the course offers genuine skills that most businesses need in order to survive,” says Mike.

“It provides transferable tools and skills for all environments.



I have already added further structure and substance to improvement projects and applied lean concepts in both of my businesses. I now feel confident enough to run six sigma projects in any organisation.”

The course is also proving

popular with organisations which are taking advantage of the unique ‘roll on, roll off’ structure offered by the university. Students can join and leave the course at different times of the year according to how busy they are and restart their studies on any one of the three formal start dates each year.

Course leader, Eric Miller, says: “Our approach enables employers to enhance the skills of their workforce with the minimum of disruption.”

The course provides students with the essential capabilities to be able to create a ‘performance culture’ in their organisations. It is centred around four key

themes - leadership, managing change, the Lean/Six Sigma toolbox and managing, understanding and using data.

The MSc programme allows students to quickly develop an understanding of the Six Sigma process and its tools in a stimulating, supportive and collaborative setting.

Students are then encouraged to use their new skills and knowledge in the workplace as part of their individual work-based project.

FOR MORE INFORMATION

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